

Restaurant and Hotel Business

Track 1: Hotel Management
 Track 2: Restaurant and Foodservice Management
 Track 3: Hospitality Luxury Management and Guest Experience
 Language: Kazakh / Russian / English
 Admission year: 2022
 Graduation year: 2026

**4 yrs
 after school**



Degree:
 Bachelor in Services in the program
 "6B11101 - Restaurant and Hotel Business"

Accredited by BGA till July 2026
 Accredited by IAAR program accreditation
 Registration No.: AB 3719 till December 22, 2024

| 1 semester | | ECTS |
|------------|--|-----------|
| Year 1 | Introduction to Hotel and Foodservice Industries | 5 |
| | Economics | 3 |
| | Introduction to Entrepreneurship | 3 |
| | Service Learning | 3 |
| | Foreign Language 1 | 5 |
| | Kazakh (Russian) Language 1 | 5 |
| | Modern history of Kazakhstan | 5 |
| | Physical Training 1 | 4 |
| | Total | 33 |

| 2 semester | | ECTS |
|------------|--|-----------|
| | Principles of Hygiene and Food Safety Management | 5 |
| | Management | 3 |
| | Entrepreneurship in Action 1 | 3 |
| | Design of Life | 3 |
| | Foreign Language 2 | 5 |
| | Kazakh (Russian) Language 2 | 5 |
| | Information Communication Technologies | 5 |
| | Internship 1 (trips, workshops) | 4 |
| | Total | 33 |

| 3 semester | | ECTS |
|------------|---|-----------|
| Year 2 | Food and Beverage Service - Theory and Practical (dual) | 5 |
| | Culinary - Theory and Practical (dual) 1 | 5 |
| | Lodging and Accommodation Management | 5 |
| | Entrepreneurship in Action 2 | 3 |
| | Foreign Language 3 | 5 |
| | Foreign Language Elective 1 French/Spanish/Chinese | 5 |
| | Minor course 1 | 5 |
| | Total | 33 |

| 4 semester | | ECTS |
|------------|--|-----------|
| | Introduction to Hotel Operations (dual) | 5 |
| | Culinary - Theory and Practical (dual) 2 | 5 |
| | Finance | 3 |
| | Leadership / Critical Thinking | 3 |
| | Foreign Language Elective 2 French/Spanish/Chinese | 5 |
| | Physical Training 2 | 4 |
| | Minor course 2 | 5 |
| | Total | 30 |

| 5 semester | | ECTS |
|------------|---|-----------|
| Year 3 | Rooms Division Management (dual course)/Food and Beverage Management (dual course) /Service Excellence & Business Etiquette | 5 |
| | Convention Sales and Service / Weddings, Festivals and Exhibitions / Casino and Gaming Management | 5 |
| | Hospitality Facilities Management and Design / Food & Beverage Cost Control / Airline Management | 5 |
| | Accounting and Control in Hospitality, Tourism and Events | 5 |
| | Foreign Language Elective 3 French/Spanish/Chinese | 5 |
| | Minor course 3 | 5 |
| | Total | 30 |

| 6 semester | | ECTS |
|------------|---|-----------|
| | Hospitality Distribution Channels Management / Beverage and Wine Studies (dual course)/ Beverage and Wine Studies (dual course) | 5 |
| | Managing Hospitality Human Resources | 5 |
| | Financial Management in Hospitality, Tourism and Events | 3 |
| | Sociology, Political Science | 4 |
| | Cultural studies, Psychology | 4 |
| | Internship 2 | 10 |
| | Total | 31 |

| 7 semester | | ECTS |
|------------|--|-----------|
| Year 4 | Yield and Revenue Management | 5 |
| | Hospitality and Tourism Sales and Marketing Management | 5 |
| | Hotel Management (Practical Supervision)/Restaurant and Bar Management (Practical Supervision)/ Luxury Brand Management in Hospitality and Tourism | 5 |
| | Human rights and civil society/Sustainable Development: Principles and Practice/Management Information System Tools -Spreadsheets | 5 |
| | Research design | 3 |
| | Philosophy | 5 |
| | Total | 28 |

| 8 semester | | ECTS |
|--------------|--|-----------|
| | Internship 3 | 10 |
| | Writing and defence of diploma project / thesis | 12 |
| Total | 22 | |

Total credits for 4 years of study 240

| Hotel Management | | ECTS |
|------------------|--|-----------|
| Track | Rooms Division Management (dual course) | 5 |
| | Hotel Management (Practical Supervision) | 5 |
| | Convention Sales and Service | 5 |
| | Hospitality Facilities Management and Design | 5 |
| | Hospitality Distribution Channels Management | 5 |
| | Total | 25 |

| Hospitality Luxury Management and Guest Experience | | ECTS |
|--|--|-----------|
| | Service Excellence & Business Etiquette | 5 |
| | Luxury Brand Management in Hospitality and Tourism | 5 |
| | Casino and Gaming Management | 5 |
| | Airline Management | 5 |
| | Beverage and Wine Studies (dual course) | 5 |
| | Total | 25 |

| Restaurant and Foodservice Management | | ECTS |
|---------------------------------------|---|-----------|
| Track | Food and Beverage Management (dual course) | 5 |
| | Restaurant and Bar Management (Practical Supervision) | 5 |
| | Weddings, Festivals and Exhibitions | 5 |
| | Food & Beverage Cost Control | 5 |
| | Beverage and Wine Studies (dual course) | 5 |
| | Total | 25 |

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|-----------------------------|------------|
| General module | 26 |
| AlmaU module | 80 |
| Minor | 15 |
| Profile module | 83 |
| Internships, Thesis-Project | 36 |
| Total | 240 |